

CITY OF RICHMOND FY 24/25 MEASURE J CLAIM

**PLANNING COMMITTEE MEETING
DECEMBER 5, 2024**

**Presenters: LaShonda White, Deputy City Manager, City of Richmond
Wayne Tanda, Consultant, City of Richmond**

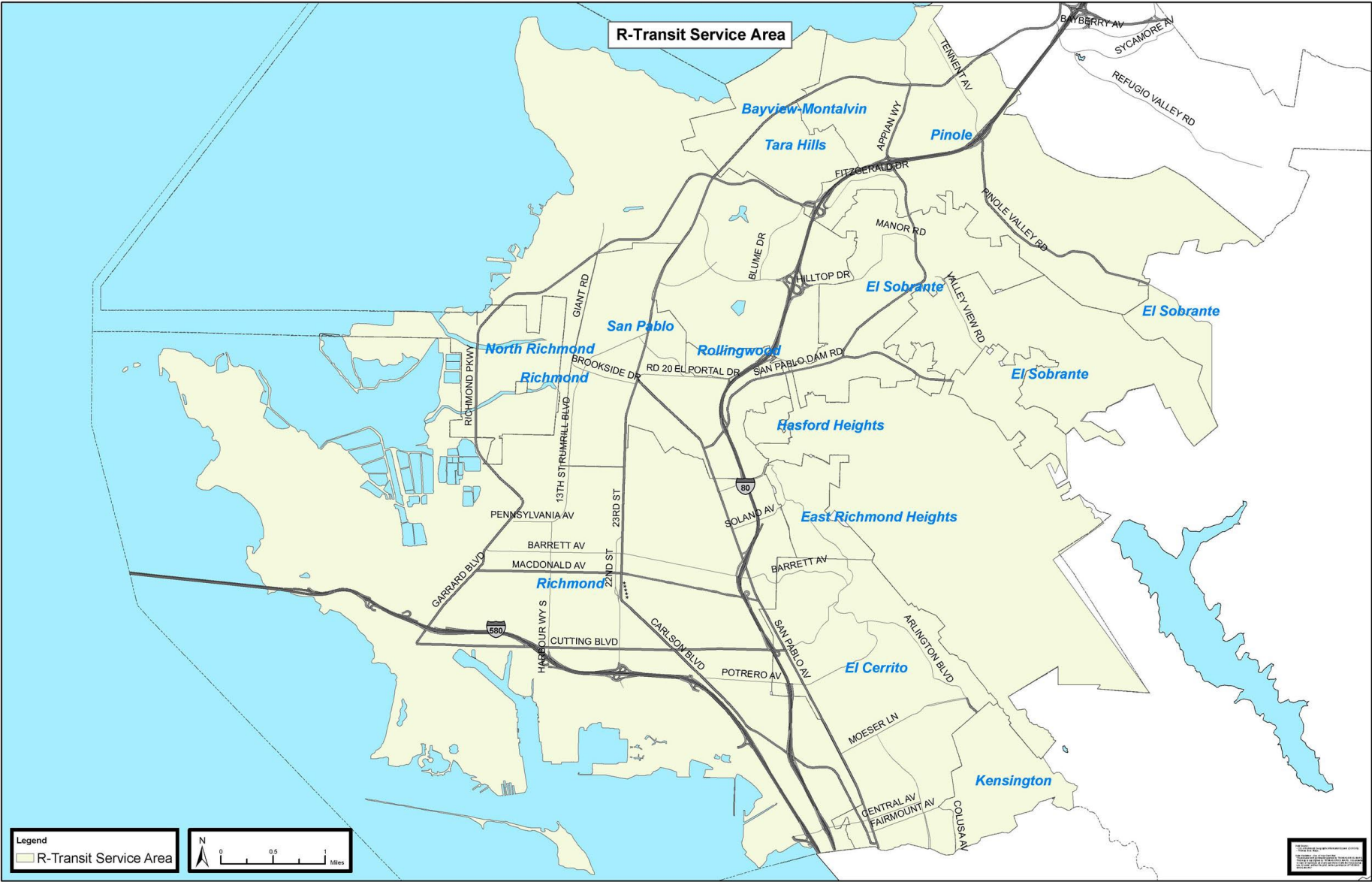
RICHMOND PARATRANSIT BACKGROUND

- The City of Richmond has provided paratransit services since 1976
- Our clients are all seniors (55 +) and disabled adults (age 18 – 54) who are residents of Richmond, and unincorporated areas
- The method in delivering services has evolved over the past 6 years incorporating current technologies and business models
- Our current programs include the traditional van service provided by City staff and a contractor; and a partnership with LYFT

RICHMOND PARATRANSIT SERVICES OVERVIEW

Program	Service Description	Provider of Trip	Projected FY 24/25 Ridership (Trips)	Source of Funding
R-Transit with City Vans	Door-to-door City schedule Client fee of \$4/\$5	City staff	2,100	Measure J
R-Transit with Contractor Vans	Door-to-door City schedule Client fee of \$4/\$5	TransMetro	600	ECIA and Measure J
R-Transit with Lyft	Curb-to-curb Client schedule Client co-pay of \$3 with City subsidy of \$17. Customer responsible for anything over \$20.	Lyft	23,000	Measure J

RICHMOND PARATRANSIT SERVICE AREA



RICHMOND PARATRANSIT 2024 AUDIT

- Focused on the R-Transit van programs
- Included 29 recommendations
- Key City responses to receive Measure J funds
 - Decide if it desired to continue Measure J Funded paratransit services
 - Prepare and commit to a Performance Improvement Plan for FY 24/25
 - Lower the Administrative Cost funded by Measure J

RICHMOND PARATRANSIT POST AUDIT ACTIONS

- On 7.20.24, the City submitted a Letter of Intent to CCTA stating the City's interest and intent to continue operating its paratransit program
- On 8.19.24, confirm that the City intends to deliver its existing paratransit services during Fiscal Year 2024-25 and presented a Performance Improvement Plan
- City prepared a Performance Improvement Plan that was presented to the PCC on 9.16.24
- City reduced its Cost Pool allocation for the Measure J Funded Program from \$490,000 to \$139,000 for FY 24/25.
- City pursued the elements of the Performance Improve Plan and is using monthly performance and financial reports to monitor, evaluate, and improve services

RICHMOND PARATRANSIT POST AUDIT ACTIONS CONTINUED

- In November 2024, CCTA staff shared with us a document, Condition of Continued Service Funding: Requirements and Metrics (aka Review Plan) for the purpose of facilitating their oversight of the City's progress and successful implementation of the Performance Improvement Plan
- The Review Plan also connects the City's success in achieving its Performance Improvement Plan with the funding of the Richmond Measure J Claims for FY 21/22, FY 22/23 and FY 23/24

RICHMOND PARATRANSIT A UNIQUE SERVICE

- Our service consists of two complimentary programs. The LYFT program has grown at a phenomenal rate. The projected ridership in FY 24-25 is 23,000, a nearly 300% increase in annual trips from just 3 years ago.
- The use of the LYFT program, however, has reduced the number of clients who use the City's original paratransit van program. The number of van drivers has shrunk from a high of 11 to just 2
- The service of choice for many ambulatory riders is LYFT, while those who require assisted door-to-door service choose the City's van service.
- The balance between these programs will be analyzed in FY 24-25 and our findings reflected in our future Measure J Claims

LYFT DATA

Pick Up Zip Codes	<u>FY 21-22</u>	<u>FY 22-23</u>	<u>FY 23-24</u>
(El Cerrito) 94530	935	1,561	2,547
(Martinez) 94553	26	25	17
(El Sobrante) 94564	594	919	1,239
(Albany) 94706	11	10	11
(Richmond) 94707	15	4	25
(North Richmond) 94801	1,046	1,881	2,112
(El Sobrante) 94803	1,277	1,716	2,336
(Richmond) 94804	1,906	3,127	4,383
(Richmond) 94805	427	684	1,117
(San Pablo) 94806	1,859	2,867	3,652
(Other)	1	1	3
Total	8,097	12,905	17,442

CITY OF RICHMOND FY 24/25 MEASURE J CLAIM

- The revised Claim is complete and accurate
- The Claim is responsive to the CCTA Audit recommendations
- The Measure J funding from Program 15 and Program 20b are within the CCTA and WCCTC set asides for the City of Richmond
- The receipt of Measure J funding for the fiscal year 24/25 will provide more than 25,000 trips for our seniors and disabled

IN CONCLUSION

- The FY 24/25 Claim describes the City's full paratransit service, something that was not done in previous Measure J Claim submittals
- The Claim is responsive to the recommendations of the 2024 CCTA Audit
- The Claim reflects the efforts and cooperation of the staff of the City of Richmond, the CCTA and the WCCTC
- City of Richmond request that the PCC and CCTA approve our Measure J Claim that includes funding from Program 15 and 20b in the amount of \$1,262,574

THANK YOU

LaShonda White, Deputy City Manager, City of Richmond
lashonda_white@ci.Richmond.ca.us or 510.620.6828